



JLT Mobile Computers AB

## JLT:Care™ – Service Agreements

“No-questions asked” service agreement for guaranteed uptime at a predictable cost. Covers all failures that affect the functioning of your computer\*. Possible to add pick-up and drop-off service with the agreement to include all shipping costs to and from our service center.

Include a 3- or 5-year contract when purchasing a new computer, or add on to your existing base of minimum 5 computers. To prolong the validity of the JLT:Care Service Agreement you can add 1- or 2-year extension to your original contract.

### Benefits of the JLT:Care Service Agreements:

- Maximum uptime – guaranteed turn-around time of 3 days, plus shipping
- Full security – no questions asked
- Easy handling – optional worldwide pick-up and drop-off service
- Easy administration – 24/7 RMA registration, failure notification and tracking
- Predictable Total-Cost-of-Ownership – fixed cost

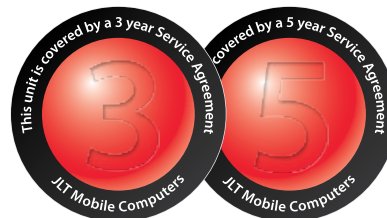
*\*Except consumable parts such as batteries.*

### Available JLT:Care Service Agreements:

- 3-year Basic
- 5-year Basic
- 1-year Extension
- 2-year Extension

All agreements available with global pick-up/drop-off service.

For more information on the JLT:Care Service Agreement or to request a quotation for adding the service agreement to an existing base of computers, please contact us.



### JLT Mobile Computers AB

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