



JLT Mobile Computers Inc

## JLT:Care™ – Service Agreements

With a JLT:Care Service Agreement you are guaranteed an uptime of your JLT computers at a predictable cost. Depending the level of coverage, the agreement covers all failures that affect the functioning of your computer. In addition, all shipping costs from our service center are included.

With the JLT:Care Service Agreement, JLT guarantees a repair time of your computer in five to ten days or less, "no questions asked."

The JLT:Care Service Agreement can be included in the contract when you purchase new computers, or added later for an existing base of computers. The JLT:Care Service Agreement includes all hardware, and re-installation of all software, that was installed by JLT in production.

### The JLT:Care Service Agreements provides:

- Maximum uptime – 10-day turn-around time for Standard Service or 5-day turn-around time for Comprehensive Service, plus time for shipping
- Security – no questions asked
- Easy handling – worldwide service
- Easy administration – 24/7 RMA registration, failure notification and tracking
- Predictable Total-Cost-of-Ownership – fixed cost

### Choose among the following JLT:Care Service Agreements when purchasing new computers:

#### Standard JLT:Care Services

- 3 years for the price of 1
- 5 years
- 1 year renewals (existing computers)

#### Comprehensive JLT:Care Services

- 3 years for the price of 1
- 5 years
- 1 year renewals (existing computers)

Please contact JLT Mobile Computers Inc. for more information on the JLT:Care Service Agreement. Please visit [www.jltmobile.com](http://www.jltmobile.com)

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# Because it Works!™